

# User's Manual M-18



Thank you for purchasing your amplifier. The amplifier has been designed to give you greater flexibility and control of your telephone headset.

We have included this User Guide for your convenience so you may quickly enjoy many features of your amplifier.



## Installation method

- Plug the from the HEADSET into HEADSET JACK.
- Plug the TELEPHONE LINE CORD into LINE JACK.
- Plug the EXTENSION TELEPHONE CORD into EXTENSION TELEPHONE JACK provided and plug the other side of cord into PHONE JACK.

## Setting and adjustment

### Checking the telephone

- While wearing the headset, lift the handset from its cradle, position it off-hook and listen.
- If you can't hear the dial tone at the supplied setting remove the security cover located on the side of the amplifier and slide the compatibility switch to No.2 until you can hear a clear dial tone. If the transmission voice can not be heard or very low, slide microphone selection switch to "C"
- If your amplifier is still not working properly, try the following:
  - If there is a beep sound, turn the transmission volume controller to the left side (-) for low volume. If the listening/transmission volume is low, turn the transmission volume to the right (+) and increase the listening volume controller at the same time until they are increased to the proper level.
  - If there is a listening tone, adjust both listening and transmission volume controllers to the low volume side at the same time.
  - If there is high pitched feedback when the volume is set to normal usage levels, adjust the distance of the headset boom between the microphone cap and your mouth. The correct distance is 2.5cm from your mouth.
- If your amplifier is still not working, place Dip switch No.3 to "ON"
- If the listening volume is still too high, place Dip switch No.1 to "OFF" to decrease it. If the listening volume is too low, place Dip switch No.1 to "ON" to increase it.
- If the transmission volume is still too high, place Dip switch No.2 to "OFF" to decrease it. If the transmission volume is too low, place switch No.2 to "ON" to increase it.

## Operation of your amplifier

### Receiving calls from the headset

- Set the headset/handset button to the headset position. When the telephone rings lift the from its cradle and position it to “off hook” and you can now call on the headset.
- You can answer the telephone using the handset and switch to the headset after answering the telephone with the handset by switching the headset/handset button to the headset position. Do not hang up the handset - place it “off hook”

### Making calls using the headset

- Set the headset/handset button to the headset position. Remove the telephone from its cradle and place it “off hook” and dial normally. To end the call hang up the telephone handset.

### Handset use

- To use the telephone normally set the headset/handset button to the handset position.

Note : If your handset has a program for “headset” use there is no need to take your handset off the receiver. Simply press the button to start, end or answer your calls. To check for this function refer to your handset's instruction manual.

### Recording jack

- The amplifier comes standard with an inbuilt recording jack.
- Attach a recording device such as a tape recorder and you will be able to record both sides of a conversation.

## Troubleshooting

### Callers can't hear me or I can't hear my callers

- Check all cords are properly connected and in the correct jacks.
- Check the headset/handset button. Push the button down for handset use and push up for headset operation.

### The callers voice is low or distorted

- Adjust the listening volume control on the amplifier.
- If there is a dip switch on the bottom of your amplifier, set to the correct position. Refer page 3&4.
- Replace the batteries.

### Callers can hear me, but I can't hear them

- Be sure the headset microphone is positioned approximately 2.5cm from the corner of your mouth, level with your chin.
- Adjust the transmission volume controller. Refer page 3&4.

### Callers say I sound unclear or too far away

- Adjust the position of your microphone to approximately 2.5cm from the corner of your mouth, level with your chin. Here the microphone will pick up the sound waves from your speech but not the air moving from your nose and mouth.

### My voice echoes or I sound like I am in a tunnel

- Turn the transmission volume switch to the left side for a lower volume.